

Privacy Policy

At Body & Face St. Cyrus Ltd we have adopted the following Privacy Policy as part of a commitment to protect your personal information.

1. Information Collection

No personally identifiable information is collected unless it is provided to us directly; for example, when you complete a User Registration Form, respond to our Customer Survey adding your name and contact details or when you purchase products through our website.

Please note that information such as delivery and billing address, credit card details will be required if you wish to make a purchase via the website.

To protect such personal information you will need to supply a user name and password when registering on this site.

We may gather anonymous information to help with marketing purposes.

Please note that if you intend to use the Shopping Basket facility then your browser should be set to accept Cookies. Cookies are pieces of information that a website transfers to your computer's hard disk for record-keeping purposes and they make the World Wide Web easier to use by noting your preferences on particular sites. This is normal industry practice and Cookies do not personally identify customers but do identify their computer. You can set your browser to refuse Cookies.

2. Use of Personal Information

We may use personal information for the following purposes:

- a. To improve our website and the services provided including service announcements;
- b. Respond to queries that you may have raised;
- c. To send you goods purchased via the website;
- d. When you choose to 'opt-in' to send our Newsletter, e-mail notifications, marketing communications about products related to those you have already purchased.

3. Security of Personal Data

We will take all reasonable technical and organisational precautions to prevent loss, misuse or alteration of your personal data:

- a. Information will be stored on a secure server but please note that you are responsible for keeping your password and user details confidential. We will not ask you to reveal your password;
- b. Please let us know if the personal information we hold about you requires updating. It is advisable to change your password regularly;
- c. We will delete personal information on request.

4. Links to other Websites

The Body & Face website contains links to other websites. We are not responsible for their content, privacy policies or practices.

5. Disclosure of Information

We will not sell or trade your information with third parties or disclose information without your express consent except:

To the extent that we are required to do by applicable law or regulations;

In connection with any legal proceedings or prospective legal proceedings;

To prevent potentially prohibited or illegal activities;

In order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention or credit risk).

6. Policy Amendments

This Privacy Policy may be updated from time-to-time so please check this page occasionally.

7. Comments

If you have any comments please contact us by e-mail at info@bodyandface.co.uk